

Nursing Quality Indicators - Monthly Template

APPENDIX A

Ward Group	Ward Name	Report for March 2017 by ward/area triangulating FFT Percent Recommending; PALS; Complaints; Cdiff; Falls; Pressure Ulcers; HR, Staffing																													
		FFT % Recommending	FFT Response Rate %	Number of complaints received	Number of PALS contacts		Number of patients with CDiff	Number of patients who fell				Number of pressure ulcers			Human Resources				Nurse Staffing Datix Reports	Safer Staffing % Fill rate				Number of times parameters outside of KPI metrics							
					Positive	Negative		Negligible harm	Minor harm	Moderate harm	Major harm	Cat: 2	Cat: 3	Cat: 4	Sickness %		Appraisal %			Day		Night									
															RN/RM	HCA	RN/RM	HCA		Registered Nurses/ Midwives	Care Staff	Registered Nurses/ Midwives	Care Staff	Feb 17 No:	Jan 17 No:	Dec 16 No:	Nov 16 No:	Oct 16 No:	Sept 16 No:	Aug 16 No:	
Emergency Department	A&E	97	12%			2		1							4.2	9.5	86.2	91.7	1	N/A	N/A	N/A	N/A	2	1	1	0	1	0	2	
	MAU	92	22%					9	2						7.2	10.4	79.5	78.3		78.2%	90.9%	90.9%	118.2%	6	3	5	2	5	1	2	
	SAU	96	11%	1				2	2			1			4.1	6.3	86.4	86.7		96.8%	94.7%	95.2%	90.5%	4	2	1	2	6	6	4	
Inpatient Wards	Charlotte	98	32%			1		3		1					1.2	0.3	100.0	100.0	1	99.1%	116.6%	102.3%	116.1%	2	1	1	3	3	2	4	
	Helena	92	86%					1	1						1.1	13.4	100.0	92.3		100.3%	96.4%	85.9%	114.3%	2	0	2	1	3	2	3	
	Forrester Brown A	100	43%	1				4	1						2.6	2.9	78.9	87.5	1	105.4%	103.0%	103.3%	114.4%	2	1	2	2	4	8	6*	
	Surgical Short Stay Unit	98	33%												4.5	7.4	95.2	90.0		100.1%	143.0%	108.3%	181.0%	2	2	2	3	4	1	3	
	Cheselden	97	100%					4							0.8	1.1	100.0	100.0		88.1%	131.1%	103.6%	94.6%	1	0	3	2	2	1	5	
	William Budd	89	53%				1	3	2						8.3	1.2	78.9	80.0	2	96.3%	98.8%	98.3%	121.4%	3	4	3	2	2	4	5	
	NICU	100	167%												3.4	2.3	85.7	92.3		72.0%	92.4%	91.8%	171.4%	1	3	3	2	2	5	5	
	Violet Prince (RNHRD)	96	33%				2	4							1.2	2.3	92.9	100.0		106.4%	107.8%	100.0%	81.0%	2	3	3	4	5	2	3	
	Medical Short Stay Unit	98	42%	1				4	1			1			13.0	22.5	87.5	85.7	2	89.3%	91.3%	97.9%	110.7%	4	4	3	5	5	3	5	
	CCU	100	17%												11.2	20.7	78.9	100.0	1	90.0%	72.5%	98.0%	96.4%	5	3	4	3	4	3	2	
	Midford	100	44%					4	1						5.7	0.0	100.0	93.8	3	67.5%	115.3%	85.4%	111.7%	3	2	4	3	4	3	4	
	Children	99	36%			1			1						3.7	2.3	81.6	91.7		76.6%	160.1%	87.1%	103.3%	3	3	4	3	4	4	4	
	Mary Ward*	100	35%			1									3.7	12.2	82.9	85.7		109.0%	79.6%	98.4%	91.6%	3	5	4	4	2	3	4	
	Cardiac	98	50%			1				1					5.1	0.8	76.2	80.0	2	85.9%	105.2%	75.1%	153.6%	5	7	4	4	5	3	3	
	Parry	100	51%	1		1	1	4	1						8.4	5.3	100.0	81.8		95.3%	125.4%	82.7%	139.3%	5	2	4	4	5	7	6	
	Pulteney	96	64%	2			1	2	1		1				9.5	4.4	71.4	76.2	2	84.0%	85.6%	97.3%	106.0%	7	4	4	5	3	2	3	
	Waterhouse	100	35%					12	3						1.6	10.0	100.0	80.0		80.3%	89.6%	74.0%	96.4%	5	5	4	5	4	5	4	
	Acute Stroke Unit	96	39%					9							2.4	8.8	100.0	100.0		91.0%	80.2%	93.9%	106.0%	3	4	5	4	5	5	6	
	Phillip Yeoman	99	43%					1							9.3	22.9	82.4	92.9		91.8%	69.5%	110.7%	90.0%	3	3	5	5	4	3	5	
	Combe	100	63%					3	2						9.0	1.5	77.8	80.0	5	80.5%	118.0%	83.2%	162.4%	6	5	5	5	5	6	5	
	ITU	100	43%												3.2	2.3	78.3	60.0	2	97.8%	66.2%	95.1%	35.7%	4	2	5	8	5	5	3	
	Robin Smith	98	41%	1		1					1	2			7.0	3.8	81.8	85.7		91.4%	96.6%	100.7%	103.0%	4	2	6	2	4	7	3	
	ACE OPU	98	102%					2	2						2.8	0.9	73.9	86.7		73.0%	81.8%	101.3%	98.5%	3	5	6	5	6	2	4	
	Haygarth	100	34%			1		6	2						3.2	5.9	57.1	92.9	1	75.4%	100.1%	71.4%	98.2%	7	8	6	6	4	4	3	
	Forrester Brown B	100	43%					1											4	94.2%	121.1%	97.7%	151.8%	0	0	8	4	2	5	6*	
	Respiratory	93	55%												13.3	17.1	55.0	57.1	2	71.0%	126.1%	83.4%	98.8%	6	8	8	7	6	5	3	
* FFT data taken from Maternity FFT touchpoint 2 - Postnatal Ward		80% or less	< 35% (< 15% ED, MAU & SAU)	Nursing / Midwifery related	N/M related		C. Diff (per patient)	5 Falls or more or major harms				HA PUs			5% or more		80% or less		5 or more	< 90%				More than 5							

Template updated 10 January 2017 V.3  
\* FFT Data Forrester Brown A&B  
\* Forrester Brown Ward (Prior to becoming 2 wards A&B)