

Report to:	Public Board of Directors	Agenda item:	7
Date of Meeting:	29 March 2017		

Title of Report:	Quality Report
Status:	For discussion
Board Sponsor:	Helen Blanchard, Director of Nursing and Midwifery Tim Craft, Medical Director
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Appendices	Appendix A - Nursing Quality Indicators Chart

1.	Executive Summary of the Report
<p>This report provides an update on quality with a focus on patient experience and key patient safety and quality improvement priorities reviewing February 2017 data.</p> <p>The Quality Report this month includes a quarterly update on the improvement priorities as highlighted in the 2016/17 Patient Safety and Quality Improvement Triangle. Other items will be reported on an exception basis.</p> <p>This month the report focuses on:</p> <ul style="list-style-type: none"> • Part A - Patient Experience: <ul style="list-style-type: none"> ◦ Complaints and PALS monthly activity data • Part B - Quality Improvement Priorities: Executive 10 <ul style="list-style-type: none"> ◦ SSIS ◦ Frailty • Exception reports: <ul style="list-style-type: none"> ◦ Serious Incidents (SI) monthly summary ◦ Overdue Serious Incident Reports summary ◦ Nursing Quality Indicators Exception report 	
2.	Recommendations (Note, Approve, Discuss)
To note progress to improve quality, patient safety and patient experience at the RUH.	
3.	Legal / Regulatory Implications
It is a legal requirement to comply with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (Part 3).	
4.	Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc.)
A failure to demonstrate sustained quality improvement could risk the Trust's registration with the Care Quality Commission (CQC) and the reputation of the Trust.	

5.	Resources Implications (Financial / staffing)
	Delivery of the priorities is dependent on the continuation of the agreed resources for each project.
6.	Equality and Diversity
	Ensures compliance with the Equality Delivery System (EDS).
7.	References to previous reports
	Monthly Quality Reports to Management Board and Board of Directors
8.	Freedom of Information
	Public.