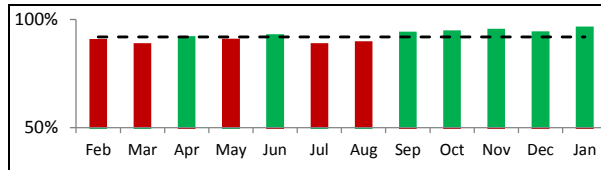


Activity	Referrals			Patient contacts		
	In month	FYTD	against plan	In month	FYTD	against plan
	8002	78632	↑ 12%	48663	437572	↑ 4%

■ Target met  
■ Target not met  
--- Target



All services	<input checked="" type="radio"/> Incomplete pathways			<input type="radio"/> Complete pathways		
5458 incomplete pathways at month end	Target	Month end	change on last month	Target	In month	change on last month
RTT (all services)	92%	97%	↑	95%	97%	↓

#### Information

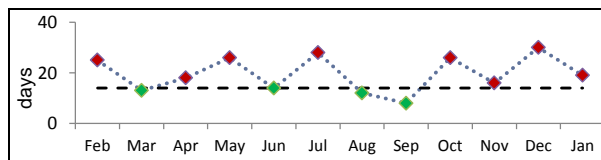
Year on year comparisons for contacts should be treated with caution due to changes in systems during this period. LD contact information not yet available. Wheelchair data is not comparable pre and post migration to S1.

#### Sustained improvement

Wheelchair service performance improvement reflects improvement in data quality following move to SystemOne. Two areas of concern - Children's continence and CTPLD.

Inpatient assessments	MRSA (24h)	VTE (24h)	VTE prophylaxis	MUST (24h)	PURAT (2h)	Falls (4h)	Dementia (72h)
	✓ 99%	✓ 100%	✓ 100%	✓ 98%	✓ 100%	✓ 100%	✓ 98%

◆ Target met  
◆ Target not met  
--- Target



	In month	Change on last month	FYTD
<input type="radio"/> Average LoS (Ailesbury, Cedar and Longleat)	33.0	↑ 4.5	30.3
<input type="radio"/> Average LoS (Mulberry)	61.5	↑ 27.9	40.9
<input type="radio"/> Step up average LoS	26.0	↓ -16.0	27.3
<input checked="" type="radio"/> Step up average LoS (excluding delayed days)	19.0	↓ -11.0	19.7

#### Strong performance

Overall targets achieved this month.

#### Inconsistent

LoS measures continue to be heavily skewed by DToC position - See DToC concerns below.

	Target	In month	FYTD
Discharged home	75%	74%	80%
Discharged by midday	50%	42%	42%
Discharged at weekend	15%	13%	14%

Excludes deaths and hospital transfers

#### System challenge

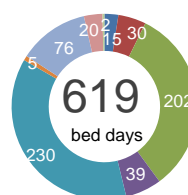
See comments on inpatient sheet. Transport IR1s being collated into report to share with commissioners.

#### Delayed Transfers of Care



last Thursday in month  
26% of occupied beds (Target <20%)

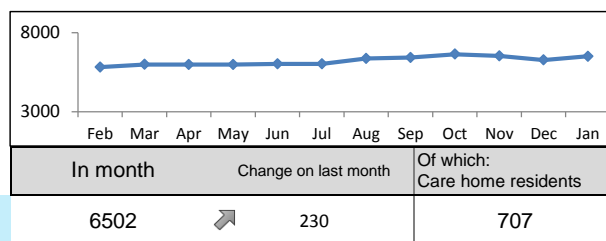
A: Assessment  
 C: Non acute NHS care  
 D1: Residential home  
 D2: Nursing home  
 E: Care package  
 F: Equipment  
 G: Choice



lost in month

#### Action ongoing

Actions ongoing to address system issues linked to agreement of Rehabilitation Support Workers proposal.

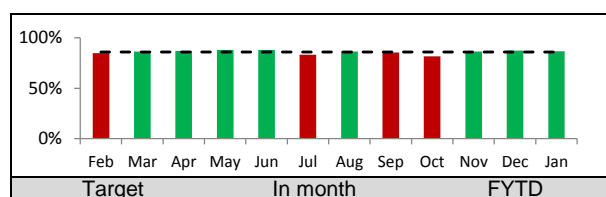


Individuals supported by Community Teams

#### Information

Dip in last quarter of 2015 due to migration to new clinical record system.

Target met  
Target not met  
-- Target



90 day reablement  
Community Team patients at home 90 days after hospital discharge

#### Action ongoing

Financial year to date figure now below target. Inconsistent use of the 'intermediate care' category on SystmOne may be contributing to reduced performance in recent months, it is not expected that this relates to genuine reduced performance for our patients. Data quality action ongoing.

End of life  
patients dying in place of choice  
Dying in place of choice  
End of life patients dying

Target	In month	FYTD
75%	91%	92%
	21	154
	23	168

#### Strong performance

Continued excellent support for end of life patients in the community. Improvement in numbers being recorded. A number of patients are dying without preferences updated which is reducing the number of patients that can be reported on, but this is also improving.

CHC & FNC reviews\*

In month (Target 90%)			FYTD		
CHC 3-month	CHC Annual	FNC	CHC 3-month	CHC Annual	FNC
100%	100%	86%	90%	93%	73%

#### Inconsistent

A Quality Assurance Lead is now in place and will work alongside FNC assessors to review and improve systems and processes. Closer working relationships with CHC nurse assessors at CCG have now been arranged to support training with the aim of improving current performance.

Stroke reviews\*

In month (Target 90%)			FYTD		
6 week	6 month	12 month	6 week	6 month	12 month
30%	65%	28%	52%	49%	47%
Completed	3	20	68	131	95
Due	10	31	130	265	201

\* Target is to complete stroke reviews before 28 days after due date and for this reason is reported one month in arrears

#### Action ongoing

Processes around stroke reviews are being reviewed in depth as part of, and separate to, the ESD project. The 7 6-week stroke reviews overdue have all now been completed.

Minor Injuries Unit 4hr stay

In month	Target	Change on last month	FYTD
99.8%	>=95%	↗	99.5%
Attendances (breaches)	2593 (5)		32225 (149)
Left without being seen	3.9%	<1.9%	5.9%
Transfers to acute	3.1%	<4.7%	3.8%
Unplanned reattendances	8.2%	TBC	8.2%

#### Strong performance

Performance on 4 hour stay and patient feedback remains strong. Data challenges remain around patients left without being seen and transfers to acute. Significant operational pressures are not reflected in the data.

Data quality concern