

Report to:	Public Board of Directors	Agenda item:	8
Date of Meeting:	29 March 2017		

Title of Report:	Operational Performance Report
Status:	Standing Item
Board Sponsor:	Francesca Thompson, Chief Operating Officer
Author:	Clare O'Farrell, Deputy Chief Operating Officer
Appendices	Appendix 1: Integrated Balanced Scorecard Month 11 Appendix 2: WH&C performance summary Month 10

1. Executive Summary of the Report

To provide the Board with an overview of the Trust's monthly performance and to agree the key actions that are required.

2. Recommendations (Note, Approve, Discuss)

The Board are asked to discuss February performance.

Board should note that the RUH have been rated 2 overall against the NHSI Single Oversight Framework.

In February two operational performance metrics trigger concerns, 4 hour performance and diagnostics maximum of 6 weeks wait. C Diff quality indicator, variance to plan, also triggered concerns in February.

Board are asked to note:

- 4 hour performance at 79.9% below the Trusts Improvement Trajectory.
- RTT incomplete pathways in 18 weeks at 89.6% below the Trusts Improvement Trajectory.
- Diagnostic tests – 6 week wait 1.16% failing the national standard of 1%. **In February the Trust has become aware of the inaccurate reporting of specialist Echocardiography tests against DM01. A detailed performance exception report paper is being prepared, ensuring this a fully validated position and detailing actions being taken.**

The Wiltshire Health and Care performance summary for month 10 is attached for information.

3. Legal / Regulatory Implications

None in month.

4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc.)

Risk identified in report	Risk ID	Risk title
4-hour performance	634, 475	4 hour target
18 week RTT at specialty level	436	18 week target

Board are asked to note that a new risk for DMO1 performance is being drafted for approval.

5.	Resources Implications (Financial / staffing)
6.	Equality and Diversity
	All services are delivered in line with the Trust's Equality and Diversity Policy.
7.	References to previous reports
	Standing agenda item.
8.	Freedom of Information
	Public