

<b>Report to:</b>	<b>Public Board of Directors</b>	<b>Agenda item:</b>	<b>21</b>
<b>Date of Meeting:</b>	<b>31 May 2017</b>		

<b>Title of Report:</b>	<b>Chief Executive's Report</b>
<b>Status:</b>	<b>For Information</b>
<b>Board Sponsor:</b>	<b>James Scott, Chief Executive</b>
<b>Author:</b>	<b>Helen Perkins, Senior Executive Assistant to Chairman, Chief Executive &amp; Medical Director</b>
<b>Appendices</b>	<b>Appendix 1: NHS Providers Infographic: The NHS at the heart of our national Life</b>

<b>1. Executive Summary of the Report</b>
The purpose of the Chief Executive's Report is to highlight key developments within the Trust which have taken place since the last Board meeting.

<b>2. Recommendations (Note, Approve, Discuss)</b>
The Board is asked to note the report.

<b>3. Legal / Regulatory Implications</b>
Not applicable

<b>4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc)</b>
Strategic and environmental risks are considered by the Board on a regular basis and key items are reported through this report.

<b>5. Resources Implications (Financial / staffing)</b>
Not applicable

<b>6. Equality and Diversity</b>
Not applicable

<b>7. References to previous reports</b>
The Chief Executive submits a report to every Board of Directors meeting.

<b>8. Freedom of Information</b>
Public

## CHIEF EXECUTIVE'S REPORT

### 1.1 West of England Academic Health Science Network Patient Safety Collaborative Annual Report 2016/17

The West of England Academic Health Science Network Patient Safety Collaborative, made up from NHS Commissioners and providers of care, work collaboratively on building capacity and capability to support and address specific local priorities for patient safety.

The Patient Safety Collaborative have recently published their annual report for 2016/17 which demonstrates the impressive works and results right across our health and care systems. Further information on the annual report can be found via

<http://www.weahsn.net/what-we-do/enhancing-patient-safety/patient-safety-collaborative/>

### 1.2 NHS Providers General Election Briefing

Ahead of the General Election on 8<sup>th</sup> June, NHS Providers issued guidance to its members which sets out the challenges providers currently face and what they need from politicians over the next parliament, focusing on key issues including finances, workforce, quality, mental health, demand and integration.

The infographic at appendix 1 provides an overview of key national facts and figures on the role of the NHS in society and the economy, and the challenges it faces.

Further information on the guidance can be found via

<https://www.nhsproviders.org/resource-library/briefings/investing-in-success>

### 1.3 Cyber Security Incident

On 12<sup>th</sup> May 2017 there was a high profile cyber threat effecting organisations across the world. A number of Trusts were impacted by the threat leading to a co-ordinated response throughout the NHS. The Royal United Hospital reacted with a managed and balanced response which I am delighted to say has kept the Trust unaffected by this cyber threat. The Trust employs both highly skilled staff and market leading security technologies to provide a solid and thorough security platform. Cyber Security is of the highest priority and remains fundamental for every system and service delivered at the RUH.

A risk remains with some medical devices and workstations running Microsoft Windows XP. Plans are in place to mitigate this risk using 'vulnerability protection' or by replacing the devices with newer equipment running a secure operating system. Medical devices will be replaced as part of a planned upgrade programme. The risk posed by these devices is very low as they do not have access to the internet and are not used for email. At risk non-medical devices, will either be replaced or secured by the end of May 2017. We continue to work with NHS Digital and NHS England to ensure future threats can be handled with such diligence.

### 1.4 Relocation of Sexual Health Service

Following appropriate engagement and endorsement from the relevant scrutiny bodies in 2016, the Sexual Health Service will relocate to the Riverside Health Centre in June. Service users and other stakeholders continue to be made aware that the relocation will take place in June. Further information is also available on the Trust website.

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### **1.5 Friends of the RUH 60<sup>th</sup> Birthday Celebration**

The Chairman and Chief Executive attended the Friends of the RUH birthday party celebrations on 18<sup>th</sup> May 2017 to mark their 60<sup>th</sup> anniversary. The Friends of the RUH were established in 1957 and have around 350 volunteers in various areas of the hospital. Their commitment enables the Trust to continue to make the lives of patients a more pleasant experience by providing amenities and comforts for patients and relatives which could not otherwise be provided by the NHS.

### **1.6 Dementia Awareness Week 2017**

To mark Dementia Awareness Week 2017, the hospitals Dementia Co-ordinators held an interactive showcase on 19<sup>th</sup> May 2017 to enable staff and members of the public to learn about the work the Trust is doing to support patients with dementia. Attendees were transported back in time in reminiscence pods, were able to have a soothing encounter with one of our Pets as Therapy dogs and meet our new Dementia Activity Co-ordinator to find out what therapeutic and creative activities are planned to make the hospital that bit brighter for patients with dementia.

### **1.7 NHS Sustainability Awards**

The Trust's Estates team were 'Highly Commended' at the recent NHS Sustainability Awards for it's leak-busting campaign to reduce water consumption achieved on site in 2016/17. The campaign has so far delivered a 13% reduction in water use, saving £35,000.

The campaign was developed in partnership with Wessex Water and water2business and involved engaging the entire Estates team, plus our 'Environment Champions' from around the hospital. The team set in place a precedent for the timely reporting and fixing of any leak and active implementation of water efficiency measures.

### **1.8 Update on RUH Membership**

As at 22<sup>nd</sup> May 2017, 11,407 public Members have signed up to support the RUH NHS Foundation Trust. Together with staff members we now have over 16,000 Members. We are always actively seeking new members to help us shape the future of the hospital and as a member of the Trust you can influence many aspects of the healthcare we provide.

By becoming a Member, our staff, patients and local community are given the opportunity to influence how the hospital is run and the services that it provides. Membership is completely free and offers three different levels of involvement. Through the Council of Governors, Members are given a greater say in the development of the hospital and can have a direct influence in the development of services.

### **1.9 Caring for You**

Our next Caring for You event will focus on Falls and Fracture Prevention and is taking place on 6<sup>th</sup> July 2017 at 6pm in our Post Graduate Medical Centre. Places must be booked, so to book your place or to become a Member, please contact the Membership Office on 01225 821262.

### **1.10 Governor Constituency Meetings**

Our Governors have been working hard to organise constituency meetings for 2017. These very successful meetings have been running for a few years now and offer a fantastic way for local people to meet their Governors and find out information about the RUH. The meetings follow a regular format of an introduction from the Governors, an update from an Executive Director on RUH developments and a focus on an interesting

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topic suggested by members. Attendees are also given the opportunity to participate in focus groups and/or question and answer sessions to help us learn from patient feedback so that we can improve our services.

Places must be booked so for more information or to book your place please contact the Membership Office on 01225 821262, or email [RUHmembership@nhs.net](mailto:RUHmembership@nhs.net)

<b>Date</b>	<b>Location</b>	<b>Time</b>
15 <sup>th</sup> June	Bath Royal Literary and Scientific Institution, 16-18 Queen Square, Bath, BA1 2HN	6.30pm – 8.30pm (tea and coffee from 6pm)
21 <sup>st</sup> June	Victoria Hall, Church St, Radstock BA3 3QG	2.30pm – 4.30pm (tea and coffee from 2pm)
27 <sup>th</sup> June	St Margaret's Hall, Bradford-on-Avon BA15 1DE	6.30pm – 8.30pm (tea and coffee from 6pm)
29 <sup>th</sup> June	Frome Medical Practice, Enos Way, Frome, BA11 2FH	2pm – 4pm (tea and coffee from 1.30pm)
7 <sup>th</sup> September	Keynsham Masonic Hall, 99 Bath Rd, Keynsham, Bristol BS31 1SR	6.30pm – 8.30pm (tea and coffee from 6pm)
13 <sup>th</sup> September	The Laverton Westbury, Bratton Road, Westbury BA13 3EN	6.30pm – 8.30pm (tea and coffee from 6pm)
23 <sup>rd</sup> October	Chippenham Town Hall, High Street, Chippenham, SN15 3ER	2pm – 4pm (tea and coffee from 1.30pm)

### **1.11 Consultant Appointments**

Dr Bethan Williams was appointed as a Consultant in Acute Medicine on 28<sup>th</sup> March 2017. Dr Williams is currently working at the Trust as a Specialist Registrar and commence her new appointment on 2<sup>nd</sup> August 2017.

Dr Jane Farey was appointed as a Consultant in Obstetrics and Gynaecology on 8<sup>th</sup> May 2017. Dr Farey is currently working at the Trust as a Locum Consultant and her start date to transfer to her substantive role has not yet been confirmed.

Dr Chloe Lapraik and Dr Bashaar Boyce were appointed as Consultants in Rheumatology on 9<sup>th</sup> May 2017. Both are currently working at the Trust as Clinical Research Fellows.

## THE NHS PLAYS A FUNDAMENTAL ROLE IN SOCIETY AND IS A CENTRAL PILLAR OF OUR ECONOMIC STRENGTH AND STABILITY

### The NHS in England...

- Provides **54 million citizens** with care free at the point of need
- Provides jobs for **1.2 million people**, making it the country's largest employer
- Provided education and training opportunities for over **38,000 nurses, scientists, and therapists** and over **50,000 doctors and dentists** last year



### The NHS also plays a key role in maintaining the global competitiveness of the UK's life sciences sector, which:

- Generates around **£50 billion** annually
- Provides **165,000 UK jobs**



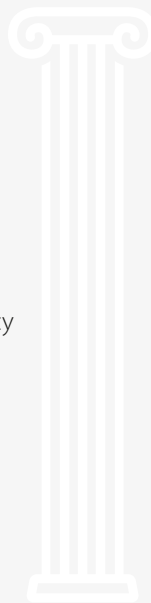
## THE NHS DELIVERS WORLD CLASS SERVICES

### The NHS is an international leader...



- The Commonwealth Fund ranks the NHS as **the world's best healthcare system**, ahead of comparable systems on measures including quality of care, cost and efficiency

- The NHS provides **good value for money**; the UK spends \$3,406 per person on healthcare each year compared to \$4,361 in France and \$4,920 in Germany
- **69% of the public in England** report they get good healthcare, compared with **57% in France** and **59% in Germany**



### ...providing comprehensive care to millions...

- Every year, NHS trusts:
  - manage **21 million A&E attendances** and over 113 million outpatient appointments
  - provide **100 million contacts** in community services
  - provide specialist mental health and learning disabilities services for **over 1.8 million people**
- In 2014, the first NHS national **waiting times targets for mental health services** were introduced



### ...and has a strong track record of improving care quality and our global competitiveness

- The NHS is **a world leading research organisation, with billions invested** in NHS research every year. The service has been **at the forefront of key medical breakthroughs**, such as pioneering the first combined heart, lung and liver transplant; introducing CT scans; and the 100,000 genomes project. The NHS also helps make the UK a global hub for the medicines and health technologies industries



- Given the right resources, NHS foundation trusts and trusts have shown that they can make **huge gains in improving care quality and outcomes**, including heart attack and cancer survival rates, reducing infections and saving money. In **2015/16 alone NHS trusts made £2.9 billion of cost improvement gains**

All statistics and references available on our website

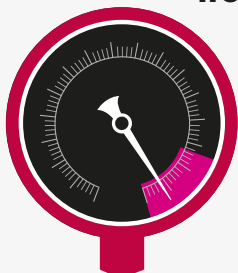
### BUT OVER THE COURSE OF THE NEXT PARLIAMENT, THE NHS FACES MAJOR, UNPRECEDENTED CHALLENGES

#### Demand is rising...

- The **over-85s population** has increased by almost a third since 2005 to 1.3 million and **will double in the next 20 years**
- The prevalence of long-term conditions such as diabetes, arthritis and hypertension is rising, with people with **long-term conditions accounting for 70%** of inpatient bed days
- **One in four people** will experience a **mental health** issue each year
- GPs delivered an estimated 370 million consultations in 2016, an increase of **70 million in 5 years**



#### ...so putting pressure on frontline services...



- **Performance** against key standards **is deteriorating**:
  - in the 12 months to January 2017, **an average of 89% people** were seen within 4 hours at **A&E**, compared to the 95% standard
- the 92% 18-week **elective surgery target has not been met** since February 2016
- the **ambulance target for 75%** of the most urgent calls to be responded to within 8 minutes was **not met** in any month in 2016/17

#### ...at a time when funding is not keeping pace...

- **Demand for NHS services is rising by 4%** each year just as spending per person on health services is falling
- Demand for ambulance services is **growing on average by 5%** a year
- An **extra £10 billion of investment in NHS buildings** and equipment is needed to support current plans to improve local health services
- Reductions to social care budgets mean that around **400,000 fewer people over 65** now receive social care than in 2010
- A lack of funding, reductions in capacity and staff shortages have seen **significant reductions in the numbers of beds and other services** in the community



#### ...and strain on the NHS workforce



- All trusts report **difficulties in recruiting and retaining** staff
- There are **persistent shortages across key staff groups** including nurses, paramedics, mental health support workers and A&E doctors
- There remains **uncertainty about the future rights and status of the 161,000 EU nationals** working in health and social care in England after the UK leaves the EU

**Public concern about the future of the NHS is the highest it's been since June 2002: 57% think the NHS's ability to deliver care and services has been getting worse and will continue to decline.**

**To sustainably meet the changing needs of our growing and ageing population, the NHS has to transform, offering more personalised care closer to home. This will take time and will also need investment and political support.**

