

Royal United Hospitals Bath

NHS Foundation Trust



WARD AND OUTPATIENT ACCREDITATION AIM

Recognise and incentivise high standards of care



- Provide assurance that regulatory requirements (CQC fundamental standards) are being met
- Standardise care at ward and departmental level
- Identify where improvements are required



ACCREDITATION ASSESSMENT

- Scored against performance indicators for each of the CQC domains
- Based on levels of performance over the last 6 months
- Graduated score 1 3 for level of performance
- Need to achieve 75% or more in each domain



OUTPATIENT ACCREDITATION

Assessment based on data routinely collected and observations of practice :

18 of 20 areas achieved Foundation Level to date

Outpatient Accreditation Timetable	Date due
 Foundation assessment Reassess Cardiology and Dermatology Assess Rheumatology Outpatient areas (first assessment) 	May 2018 May 2018
Bronze assessment Bronze indicators developed Commence assessment of all areas	May – June 2018

WARD ACCREDITATION: BRONZE LEVEL

- All wards including Mary ward and Emergency Department have achieved Foundation level
- Bronze level : 74 indicators
 - Data routinely collected
 - Observations of care and environment
 - Interview with Senior Sister/ Charge Nurse
 - Interviews with ward staff
 - Interviews with patients
- To date 20 out of 30 areas have achieved Bronze level

BRONZE WARD ACCREDITATION UPDATE

Ward	Date of assessments and outcome				Current Level	Bronze:most recent assessment						
	Sep-16	Jun-17	Oct-17	Mar-18	Achieved	Date	Safe	Caring	Effective	Responsive	Well led	Overall
Medical Division												
ACE OPU	X		✓		Bronze	Oct-17				78%		78%
Acute Stroke Unit	X		X		Foundation	Oct-17		94%		61%		82%
Cardiac	X				Foundation	Sep-16	78%	92%	70%	78%	74%	77%
Cheselden	✓				Bronze	Sep-16	84%	83%	78%	78%	80%	81%
Combe	X				Foundation	Sep-16	73%	72%	78%	67%	65%	72%
Coronary Care Unit	X		✓		Bronze	Oct-17					76%	76%
Emergency Department				X	Foundation	May-18	79%	83%	67%	N/A	77%	76%
Emergency Department Obs			***************************************	Χ	Foundation	May-18	64%	81%	59%	N/A	78%	70%
Haygarth	X			X	Foundation	Sep-16	89%	88%	45%	93%	78%	73%
Helena	X		✓		Bronze	Oct-17				100%		100%
Medical Assessment Unit	X		✓		Bronze	Oct-17			75%			75%
Medical Short Stay	X		X		Foundation	Oct-17			65%		70%	68%
Midford	✓				Bronze	Sep-16	89%	89%	81%	83%	80%	84%
Parry	X		X		Foundation	Oct-17				83%	71%	74%
Respiratory	X			✓	Bronze	May-18	91%	97%	75%	100%	91%	88%
Violet Prince				✓	Bronze	May-18	87%	83%	98%	100%	87%	91%
Waterhouse	✓				Bronze	Sep-16	76%	92%	76%	94%	83%	82%
William Budd	✓				Bronze	Sep-16	80%	75%	84%	89%	76%	80%
Surgical Division												
Critical Care Services	X			✓	Bronze	May-18	84%	90%	77%	100%	80%	82%
Forrester Brown	X			✓	Bronze	May-18	89%	79%	78%	93%	81%	83%
Philip Yeoman	X		✓		Bronze	Oct-17				83%	76%	77%
Pierce				✓	Bronze	May-18	91%	91%	82%	87%	93%	88%
Pulteney	✓				Bronze	Sep-16	76%	78%	83%	87%	80%	80%
Robin Smith	X			X	Foundation	May-18	62%	70%	55%	40%	78%	64%
Surgical Admissions Unit	✓				Bronze	Sep-16	79%	83%	79%	80%	78%	80%
Surgical Short Stay	X			X	Foundation	May-18	81%	76%	75%	53%	91%	79%
Women's and Children Division												
Bath Birthing Centre				✓	Bronze	May-18	82%	96%	83%	100%	83%	85%
Charlotte	✓				Bronze	Sep-16	88%	82%	75%	78%	76%	79%
Children's		✓			Bronze	Jun-17	97%	97%	79%	N/A	92%	91%
Mary				✓	Bronze	May-18	83%	100%	90%	100%	81%	87%
	x = Not achieved							= Not requ	uired to be a	ssessed		
	√ = Achiev	ed										

WARD ACCREDITATION: NEXT STEPS

Ward Accreditation Timetable (20 of 30 areas have achieved Bronze level)	Date due			
 Foundation assessment Indicators developed for NICU - Assessment planned Develop indicators for Community Birthing centres 	June 2018 June 2018			
 Bronze reassessment Second reassessment in ED and ED Observation Third assessment in either one or two domains for Acute Stroke Unit, Haygarth, Medical Short Stay, Parry and Surgical Short Stay 	June 2018 - Sept 2018			
 Second full reassessment for Cardiac and Combe wards Third full reassessment for Robin Smith 	September 2018 November 2018			
 Silver assessment Draft indicators for Silver: broadened to include Multidisciplinary team Test in one ward 	May –June 2018 July 2018			
Develop website for Accreditation programme Evaluation of programme • Scope evaluation of the programme	May 2018 June 18			

SILVER LEVEL ACCREDITATION

Observation of care and environment

Patient experience

Staff experience

Senior Nurse experience

Data

Silver level

Panel /
Portfolio of evidence

THANK YOU



Any Questions?

