


Ward and Outpatient Accreditation Programme

A photograph of a nursing staff member, Nikki Heywood, smiling and talking to an elderly patient in a hospital bed. The patient is wearing a hospital wristband and has their hand raised. In the foreground, there is a brochure titled 'Information for Patients & Carers' with the NHS logo. The background shows a hospital room with other beds and equipment.

Royal United Hospitals Bath
Nikki Heywood
Tissue Viability Nurse Specialist

Anne Plaskitt, Senior Nurse Quality Improvement

WARD AND OUTPATIENT ACCREDITATION AIM

- Recognise and incentivise high standards of care
- Provide assurance that regulatory requirements (CQC fundamental standards) are being met
- Standardise care at ward and departmental level
- Identify where improvements are required



ACCREDITATION ASSESSMENT

- Scored against performance indicators for each of the CQC domains
- Based on levels of performance over the last 6 months
- Graduated score 1 - 3 for level of performance
- **Need to achieve 75% or more in each domain**



OUTPATIENT ACCREDITATION

Assessment based on data routinely collected and observations of practice :

- 18 of 20 areas achieved Foundation Level to date

Outpatient Accreditation Timetable	Date due
Foundation assessment <ul style="list-style-type: none">• Reassess Cardiology and Dermatology• Assess Rheumatology Outpatient areas (first assessment)	May 2018 May 2018
Bronze assessment <ul style="list-style-type: none">• Bronze indicators developed• Commence assessment of all areas	May – June 2018

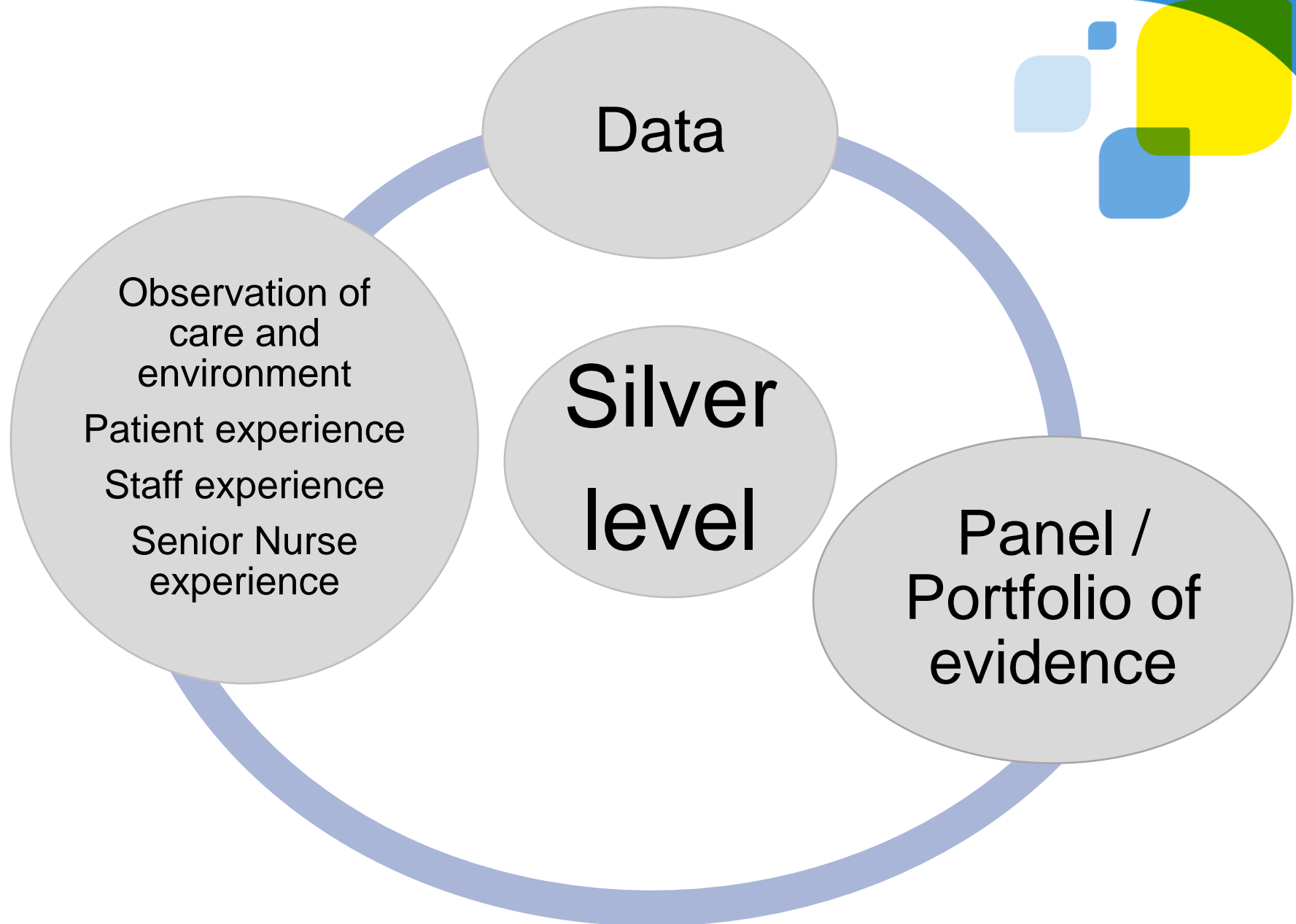
WARD ACCREDITATION: BRONZE LEVEL

- All wards including Mary ward and Emergency Department have achieved Foundation level
- Bronze level : 74 indicators
 - Data routinely collected
 - Observations of care and environment
 - Interview with Senior Sister/ Charge Nurse
 - Interviews with ward staff
 - Interviews with patients
- To date 20 out of 30 areas have achieved Bronze level

WARD ACCREDITATION : NEXT STEPS

Ward Accreditation Timetable (20 of 30 areas have achieved Bronze level)	Date due
Foundation assessment <ul style="list-style-type: none"> Indicators developed for NICU - Assessment planned Develop indicators for Community Birthing centres 	June 2018 June 2018
Bronze reassessment <ul style="list-style-type: none"> Second reassessment in ED and ED Observation Third assessment in either one or two domains for Acute Stroke Unit, Haygarth, Medical Short Stay, Parry and Surgical Short Stay Second full reassessment for Cardiac and Combe wards Third full reassessment for Robin Smith 	June 2018 - Sept 2018 September 2018 November 2018
Silver assessment <ul style="list-style-type: none"> Draft indicators for Silver : broadened to include Multidisciplinary team Test in one ward 	May –June 2018 July 2018
Develop website for Accreditation programme Evaluation of programme <ul style="list-style-type: none"> Scope evaluation of the programme 	May 2018 June 18

SILVER LEVEL ACCREDITATION



THANK YOU



Any Questions?

