# National Intensive Support Team Report

**Report to:** Public Trust Board  
**Date of Meeting:** 9 December 2009  
**Title of Report:** National Intensive Support Team Report  
**Status:** Information  
**Board Sponsor:** James Scott, Chief Executive  
**Author:** James Rimmer, Director of Operations  
**Appendices**  
Appendix 1 Emergency Care IST Report

## 1. Purpose of Report (Including link to objectives)

To provide feedback on the recent visit of the Emergency Care Intensive Support Team (IST).

## 2. Summary of Key Issues for Discussion

- The National Emergency Care IST visited the local health community in October 2009 at the request of the Chief Executive of the RUH Bath, NHS BaNES and NHS Wiltshire.

- The Emergency Care IST identified some areas of good practice, however, noted that there was no overarching community-wide strategy, no system metrics beyond the 4 hour ED target, and no evaluation of initiatives put in place to address the emergency care pathway.

- The Chief Executives of the RUH Bath, NHS BaNES and NHS Wiltshire are now meeting fortnightly to address the recommendations made by the IST and an action plan is being developed.

## 3. Recommendations (Note, Approve, Discuss etc)

The Board is asked to NOTE the report

## 4. Standards for Better Health (which apply)

C6, C18

## 5. Legal / Regulatory Implications (NHSLA / ALE etc)

N/A

## 6. Risk (Threats or opportunities link to risk on register etc)

Failure to deliver the 4 hour target

## 7. Resources Implications (Financial / staffing)

Escalation areas (finance and staffing)

## 8. Equality and Diversity

Service designed to cover all areas of catchment population.
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<th><strong>References to previous reports</strong></th>
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