

We are here to help you



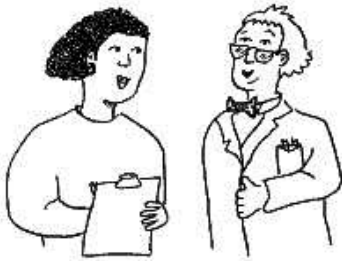
All about the
**Patient Advice and
Liaison Service
(PALS)**



Version 5
Date: April 2015
PALS Manager
Review date: April 2017



This leaflet tells you about the Patient Advice and Liaison Service - called **PALS** for short.



This is what we do:

- We can tell you about health services.
- We can tell you about going to your doctor.
- We can help you tell nurses and doctors what you think of your care.
- We can listen to your concerns.



What you say is private. We will only tell other people if, you say we can or, if we think it will keep you safe.



How can you contact PALS?

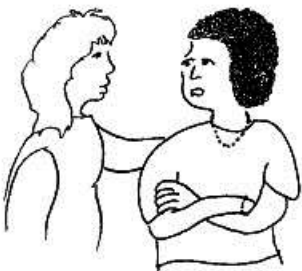
Telephone
01225 825656

Email

ruh-tr.PatientAdviceandLiaisonService@nhs.net



Please ask a member of staff
and they will help you contact
PALS.



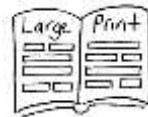
**Remember - PALS is here to
help you, your carer and your
family.**

**You can contact
PALS**

Tel: 01225 825656

We can get larger print copies
of this leaflet and we can put
it on tape too.

Please call PALS if you would
like one of these.



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Royal United Hospital Bath **NHS**
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