Supportive Care Model for RUH and Dorothy House Hospice using stages of decline for End of Life Care

Stable Year/months prognosis Unstable Months prognosis

Deteriorating Weeks prognosis

Dying Days prognosis

Care after death and Bereavement

Uncertainty about future decline. Patient may not have been identified before this admission with end of life care needs.

Consider:

Use of frailty assessment and/or prognostic indicators & 'surprise question'

Advance care planning discussions (ACP)

May require discharge pathway 0 or 1 to support discharge home

Information on discharge summary on discussions had, decisions made & advice for GP for future ACP

For advice & support Please contact the RUH Palliative Care Team tel: X5567 or bleep 7615/7529 Uncertaintly about future decline.

Consider:

Use of frailty assessment and/or prognostic indicators & 'surprise question'

Conversation Project to support ACP discussions

Treatment Escalation Plan (TEP)

Discharge

May require discharge pathway 0 or 1 to support discharge home

May require support with discharge pathway 2 or 3 if longterm care needs identified

Discharge summary includes discussions had, decisions made & advice for GP for future ACP

Uncertainty about whether the patient will survive this admission.

Conversation Project & ACP discussions

TEP

Discharge to preferred place of care - consider Dorothy House Hospice at Home Enhanced Discharge Service (EDS) to support discharge home discharge pathway 3

May require CHC FT see discharge planning 'bundles' on intranet – discharge pathway 3

Use discharge planning checklist on Millennium

Discharge summary includes ACP discussions & advice on future care

Review ACP decisions & TEP

Commence Priorities for Care documentation

Anticipatory medication

Information & support for family on open visiting, facilities & comfort box

Discharge to preferred place of care at the end of life consider Dorothy House EDS to support rapid discharge home – discharge pathway 3

May require CHC FT see discharge planning 'bundles' on intranet – discharge pathway 3

May require transfer to hospice – pathway 3

Discharge planning checklist & include ACP on discharge summary

Timely Verification of Death

Care continues for the deceased patient with compassion & dignity - last offices

Family supported, given verbal information on what to do following a death & contacting the bereavement office

Family given written information on what to do following a death & breavement support available – Bereavement booklet

Family offered opportunity to ask questions

Family supported by a member of staff when they leave the ward

EOLC model v4 Helen Meehan updated Nov 2017