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| Report to: | Public Board | Agenda item: | 16.0 |
| Date of Meeting: | 31st March 2021 | | |

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| Title of Report: | Quality Report |
| Status: | For discussion |
| Board Sponsor: | Sarah Merritt, Interim Director of Nursing and Midwifery |
| Author: | Sarah Merritt, Interim Director of Nursing and Midwifery |
| Appendices | None |

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| 1. Executive Summary of the Report |
| <p>This Quality Report provides an update using the Improving Together 2020 patient safety and quality improvement priorities. The areas of focus have been organised using the True North objectives and the Care Quality Commission domains. The structure of the Quality Report this month focuses on:</p> <ul style="list-style-type: none"> ○ Incident reporting ○ Serious Incidents ○ Falls ○ Pressure Ulcers ○ Healthcare Associated Infections ○ Clostridium difficile Infections ○ Complaints ○ Patient Advice and Liaison Service ○ Peer Audit Results ○ Ward and Outpatient Accreditation ○ Appraisals, Training & Vacancies |

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| 2. Recommendations (Note, Approve, Discuss) |
| To note progress to improve quality, patient safety and patient experience at the RUH. |

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| 3. Legal / Regulatory Implications |
| It is a legal requirement to comply with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (Part 3). |

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| 4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc.) |
| A failure to demonstrate sustained quality improvement could risk the Trust's registration with the Care Quality Commission (CQC) and the reputation of the Trust. |

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| 5. Resources Implications (Financial / staffing) |
| Delivery of the priorities is dependent on the continuation of the agreed resources for each project. |

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| 6. Equality and Diversity |
| Ensures compliance with the Equality Delivery System (EDS) |

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| 7. References to previous reports |
| Monthly Quality Reports to Quality Board and Board of Directors |

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| 8. | Freedom of Information |
| Public | |