

Report to:	Board of Directors	Agenda item:	23
Date of Meeting:	31 March 2021		

Title of Report:	Operational Performance Report
Status:	Action/Discussion
Board Sponsor:	Simon Sethi, Chief Operating Officer
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Appendices	Appendix 1: Operational Performance SPC deck Appendix 2: Integrated Balanced Scorecard

1.	Executive Summary of the Report
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To provide the Board with an overview of the Trust's monthly performance and response to actions, to describe key lines of enquiry and agree the key actions that are required for the month ahead.

In February, five of the Single Oversight Framework (SOF) operational metrics triggered concerns: 4 Hour waits in ED, 18 weeks RTT Incomplete Pathways, 62 day referral for treatment from screening, 62 urgent referral to treatment of all cancers and Six week diagnostic waits (DM01).

The Trust continues to be in a national incident response. Since the last report, the Covid prevalence has decreased significantly both nationally and locally, and the UK COVID-19 alert level reduced from Level 5 to Level 4 on 25th February 2021. The national lockdown remains in place, although there is a four step plan to lift lockdown which commenced on 8th March 2021.

Key points to note:

- 4 hour performance saw an increase in performance in month from 73.4% in January to 76.5% in February.
- Delays in ambulance handover remain a key safety concern but we are seeing an improving trend throughout quarter 4.
- Referral to Treatment within 18 weeks performance increased in month to 67.9%, with a continuing upward trend since July 2020.
- The overall number of patients waiting over 18 week decreased by 2% in month but the number waiting over 52 weeks has increased by 6%. This increase is in line with projections due to clinical prioritisation of care and our covid response.
- We achieved the Cancer 2 week wait target for the first time since July 2020.
- Diagnostic performance improved by 7.5% compared to last month.
- We have started to see a steady reduction in the number of Covid admissions during February as we start to come out of the current Covid surge.

2.	Recommendations (Note, Approve, Discuss)
The Board are asked to note this month's performance and discuss the output from key actions in the context of the Covid 19 pandemic.	

3.	Legal / Regulatory Implications
None in month.	

4.	Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc.)		
	Risk identified in report	Risk ID	Risk title
	Volume of undiagnosed cancers not presenting to primary care	1985	Undiagnosed cancers
	Risk of 2WW breaches due to reduced capacity and increase in demand	2000	2WW breaches
	Challenge to achieve Phase 3 targets and trajectories	2006 & 2007	Phase 3
	Number of patients on active PTL waiting longer than 104 days	2016	PTL waits longer than 104 days

5.	Resources Implications (Financial / staffing)
Managed and overseen via the Divisional Management Structure.	

6.	Equality and Diversity
All services are delivered in line with the Trust's Equality and Diversity Policy.	

7.	References to previous reports
Standing agenda item.	

8.	Freedom of Information
Public	