



Royal United Hospitals Bath

NHS Foundation Trust

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RUH call to attend outpatient appointments

The Royal United Hospitals Bath NHS Foundation Trust (RUH) is backing a call for patients not to miss their important outpatient appointments.

The Bath and North East Somerset, Swindon and Wiltshire Clinical Commissioning Group is reporting a rise in the number of missed appointments and warning that doing so could have serious implications for long-term health. [Read more](#)

The RUH Trust has made a short film encouraging patients to attend their appointment and reassuring them that procedures and measures are in place to keep them and our staff safe. <https://www.youtube.com/watch?v=0j-wiJLFU54&feature=youtu.be>

The film takes viewers on a journey from the hospital's front door to outpatient department, explaining how patients and visitors are advised on wearing a face covering or mask when inside the hospital, how to follow hand hygiene tips and how to self-distance by two metres in the hospital corridors and waiting areas.

The message to patients is – outpatient services at the RUH may look a bit different at the moment, but the care and service you receive is just the same.

Ends

Chair:
Alison Ryan

Interim Chief Executive:
Libby Walters



Notes to Editor:

The World Health Organization has designated 2020 as the Year of the Nurse and Midwife to commemorate the 200th anniversary of the birth of Florence Nightingale. Our nurses and midwives are a big part of the RUH family and throughout the year we are celebrating the work they do, going above and beyond every day to give our patients compassionate care.

The Royal United Hospitals Bath NHS Foundation Trust provides acute treatment and care for a catchment population of around 500,000 people in Bath, and the surrounding towns and villages in North East Somerset and Western Wiltshire. The hospital provides healthcare to the population served by four Clinical Commissioning Groups: Bath & North East Somerset CCG, Wiltshire CCG, Somerset CCG and South Gloucestershire CCG.

The Trust provides 759 beds and a comprehensive range of acute services including medicine and surgery, services for women and children, accident and emergency services, and diagnostic and clinical support services.

In 2015 The Royal United Hospitals NHS Foundation Trust acquired the Royal National Hospital for Rheumatic Diseases (RNHRD) NHS Foundation Trust. The RNHRD treats patients from across the country offering services in rheumatology, chronic pain and chronic fatigue syndrome/ME, cancer related fatigue and fatigue linked to other long term conditions such as multiple sclerosis.

The RUH is changing - we have an exciting programme of redevelopment underway transforming our site and further improving the services we provide. The Trust has opened the purpose-built RNHRD and Brownsword Therapies Centre and is now working towards the new Dyson Cancer Centre. For more details visit: www.ruh.nhs.uk/about/fit_for_the_future

For more information about the Royal United Hospitals Bath NHS Foundation Trust visit: www.ruh.nhs.uk