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Media Release

Top award for RUH endoscopy team

The endoscopy team at the Royal United Hospitals Bath NHS Foundation Trust is celebrating achieving a top national award for excellence.

The team has received JAG accreditation from the Joint Advisory Group on GI Endoscopy, which is awarded to high-quality gastrointestinal endoscopy services in recognition of the excellent care they provide patients.

Following a rigorous evaluation of its service, including an in-person site visit by inspectors, the RUH's unit was deemed to meet the high standards required in safety, patient experience, staff training, and clinical quality.

Rowan Neville, Support Specialty Manager for Medicine, said: "We are delighted to have received such prestigious accreditation.

"It was a really challenging assessment process which needed a huge amount of hard work from our clinical, nursing and admin teams.

"As a department we pride ourselves on consistently delivering the highest quality care and outcomes for the people we care for.

"This accreditation is testament to the hard work and dedication of everyone in the team to continuous improvement, and to ensuring our patients always get the very best care."

Around 12,000 endoscopies were carried out at the RUH last year – and this number is predicted to increase over the next 12 months.

Working in partnership with Sulis Hospital Bath, alongside additional recruitment and investment, has also led to quicker turnaround times, helping the RUH to clear a previous backlog of appointments.

An endoscopy is a medical procedure where a long, thin, flexible tube with a camera (endoscope) is inserted into the body, usually through a natural opening like the mouth to examine internal organs and structures. It's used for both diagnosis and treatment of various conditions.

You can find out more information about different endoscopy procedures on the [NHS website](#).

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Notes to Editor:

At the RUH we're proud to put people at the heart of what we do, striving to create an environment where everyone matters. Everyone means the people we care for, the people we work with and the people in our community.

We provide a wide range of services including medicine and surgery, services for women and children, accident and emergency services, and diagnostic and clinical support services.

We also provide specialist services for rheumatology, chronic pain and chronic fatigue syndrome/ME via the Royal National Hospital for Rheumatic Diseases which we acquired in 2015.

In 2021, we acquired Sulis Hospital Bath, an independent hospital that provides care for both private and NHS patients. This has enabled us to provide more care for NHS patients, as well as continuing to provide private care to those who choose it. Any additional income earned through private care is reinvested in services for the benefit of the people we care for at both Sulis and the RUH.

Our new Dyson Cancer Centre brings together many of the RUH's cancer services under one roof to provide a cancer services hub for over 500,000 people in the South West. The centre includes the RUH's oncology, chemotherapy and radiotherapy services, a 22-bed inpatient ward, a dedicated pharmacy, research team and nuclear medicine and physics teams.

A key feature of the new centre is the Macmillan Wellbeing Hub. The three-storey hub provides a welcoming, non-clinical space designed around the needs of patients and their families. It also includes comfortable accommodation where relatives and loved ones can stay overnight.

We work closely with other health and care organisations as members of the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board. We strive to improve the health and wellbeing of the people in our community by working together build one of the healthiest places to live and work.

We are rated 'Good' by the Care Quality Commission (CQC).

For more information about the Royal United Hospitals Bath NHS Foundation Trust visit: www.ruh.nhs.uk