

Laboratories shall demonstrate commitment to sustained innovation in their services through continuous quality improvement (CQI), which may include conducting formal academic research and evaluating novel approaches aimed at improving	In date Policy		In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy
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KEY
Datix - a web-based system that is used for the reporting and management of incidents, risks and complaints.
RIDDOR - Reporting of Injuries, Diseases and Dangerous Occurrences Regulations.
MHRA - Medicines and Healthcare products Regulatory Agency
HTA - Human Tissue Authority
HFEA - Human Fertilisation and Embryology Authority
HSE - Health and Safety Executive
DHSC - Department of Health and Social Care
POCT - Point-of-care testing
FBC - full blood count
ISO - International Organization for Standardization
EQA - external quality assessment
NICE - National Institute for Health and Care Excellence
MDT - Multidisciplinary Team