

## Badger is coming!



## What does this mean for you?

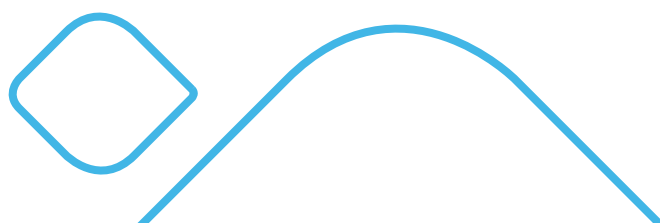
On Tuesday 1<sup>st</sup> July 2025, RUH Maternity will go live with BadgerNet, a maternity-specific digital care record, following our partners in Swindon and Salisbury who went live earlier this year. This means your maternity notes will be available to you digitally on your phone, instead of in the orange pack you have currently. This digital access is via the free Badger Notes app, downloadable from the App or Play Stores. You can also access it on any device, tablet or PC.

## Why are we doing this?

- BadgerNet's digital care record allows us to care seamlessly for women and pregnant people as they cross boundaries, across our region of Bath & North East Somerset, Swindon and Wiltshire (BSW) but also nationally, where 70% of pregnancies are managed via BadgerNet.
- It will provide the families we care for with permanent digital access to their own records and the ability to share management of their care via the Personalised Care and Support Plans which are built into Badger Notes.
- Badger Notes allows us to share resources and leaflets with you in digital form, reducing paper waste while giving access to infinite information that can be personalised to you. It also provides central safekeeping of your appointments and gives us the ability to alert you to key events via push notifications and reminders if you consent to receive them.

## What is going to happen, and when?

- Anyone who has not had their baby by 1<sup>st</sup> July will have their maternity record switched to BadgerNet.
- You will keep your orange notes until we discharge you from maternity care, but no one will write in them after 30<sup>th</sup> June. They will be retained by RUH Maternity at discharge and so we encourage you to take photos of them for your own memories.
- If you consent to using Badger Notes (see below) you will receive a text during July, providing the information you need to access your Badger Notes. This text will include a leaflet and an activation phrase that you will need to use to prove your identity.



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## More information

You can watch a 4-minute video about Badger Notes on our Linktree, accessible via the profiles of our @ruhmaternity Facebook and Instagram pages. This video is also on the homepages of RUH Maternity and shared BSW Maternity websites.

Your record remains safe even if you damage your device. We have it saved at our end!

Your maternity care remains unchanged, and we encourage you to save our contact number in your phone so you can always find it quickly when you need us: 01225 826454.

Registration for pregnancy care will be unchanged: via the RUH Maternity SPA. When you register, RUH Maternity will triage your referral based on the information you provide and the hospital will use your contact details to contact you to start your antenatal care. The information you provide will become part of your electronic medical record. To ensure the safety of your medical information and protect against malicious usage of this service, System C (who provides the BadgerNet system) maintains a record of browser types and IP addresses accessing this site.

Your data is held on secure servers used by RUH Bath for the electronic medical records. The data passing to and from the hospital records is encrypted using 256 bit encryption and sent via HTTPS over the internet. Information is shared with onward care providers via the NHSmail Live Service which is accredited to the NHS secure email standard.

The data submitted via the website is stored as part of your medical records. To exercise your rights under data protection legislation, for example to access or obtain a copy of your information or request something to be corrected, then please email:

[ruh-tr.matneodigital@nhs.net](mailto:ruh-tr.matneodigital@nhs.net)

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