

Parent pager system

Our **parent pager system** makes it easier for you to know when your child's operation has finished so that you can come to the theatre recovery ward as soon as your child has woken up after their anaesthetic.

How does it work?

1. You, the parent or carer, **accompany your child** to theatre with a Children's Ward nurse, and stay with your child in the Anaesthetic Room until he or she is asleep.
2. After your child is asleep, you and the nurse then leave the anaesthetic room and go to the **theatre recovery ward**: one of the theatre recovery ward nurses will give you a **parent pager** and record the name of your child.
3. You are then free to get something to eat or drink in one of the hospital cafes, or return to the Children's Ward, making sure that you **keep the pager with you** at all times.
4. When your child's operation has finished, he or she will be transferred to the theatre recovery ward. Once he or she has **woken up** after their anaesthetic, their theatre recovery nurse will make your **pager beep**. When this happens, please return to the Day Surgery recovery ward (B27) as soon as possible to **join your child** and their nurse.



- Please make sure that your **return your pager** to the theatre recovery nurse so that we can use it to help another child/parent after you.

What are the advantages of parent pagers?

- Better for your child** – your child does not have to wait while we find you.
- Better for you** – you are able to get something to eat or drink, or get some fresh air, or relax knowing that the theatre recovery nurses will be able to contact you as soon as you are needed.
- Better for the theatre recovery nurses** – they will be able to contact you quickly and easily, meaning that they can spend all the time they need to caring for your child rather than trying to contact you.
- Better for the Children's Ward nurses** – they will no longer have to spend time looking for you when the theatre recovery nurses need you, and instead can devote their time to caring for the children (and their families) on the ward.



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Please contact the Patient Advice and Liaison Service (PALS) if you require this leaflet in a different format, or would like to feedback your experience of the hospital. Email ruh-tr.pals@nhs.net or telephone 01225 825656.