

The Specialist Palliative Care Team

An information leaflet for patients
& those important to them



Who we are:

The Specialist Palliative Care Team is a multi-professional team who provide specialist advice and support in the care of patients with palliative care needs (both cancer and non-cancer). Our team includes:

- RUH Clinical nurse specialists
- Support from consultants in palliative medicine (who also work at Dorothy House Hospice).
- Support from palliative care occupational therapist
- Palliative and End-of-Life care support worker

We work closely with other services at the RUH, such as the hospital discharge team, specialist pain service, clinical psychologist, the chaplaincy team and therapies team.

How we can help you

We aim to:

- Find out what matters to you most at this time, and offer our support and advice
- Provide advice to help manage pain and other Symptoms, such as breathlessness, nausea and vomiting
- Talk through any information you may have been given and help you to access further information as needed
- Offer information and support to help you to plan for the future
- Offer emotional support to you and your family / those people closest to you

Other information

A record of our consultation is completed on the electronic hospital clinical record and on the community electronic patient record. If you wish to opt out, please let us know.

How to contact us

The Specialist Palliative Care Team is available 7 days a week, from 08:30-16:30. Please note there is a reduced service on weekends and Bank Holidays.

If you, or someone who's important to you, wishes to contact us during your admission here, you can ask the ward nurses to arrange for us to meet with you. Alternatively, you can call us by phone on **01225 825567**

Today / / you have met:

Notes:

Your feedback

We understand that even the smallest things can make a big difference to your stay in hospital. Your thoughts and views are important to us.

From time to time, we ask patients to complete a brief feedback questionnaire. If you feel able to answer these questions, we would appreciate this very much. We will keep the information you share confidentially, but may use your responses to guide our service development.

Scan here to find out
more about what we do,
and how we support our
patients, and if you wish
to give us some
feedback



Contact us: www.ruh.nhs.uk

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Combe Park, Bath, BA1 3NG
01225 428331

The Specialist Palliative Care Team
[01225 825567](tel:01225825567)

If you would like this leaflet in email form, large print, braille or another language, please contact the Patient Support and Complaints Team on 01225 825656